



**APPENDIX**  
**A**



**SPECIAL REQUIREMENTS**

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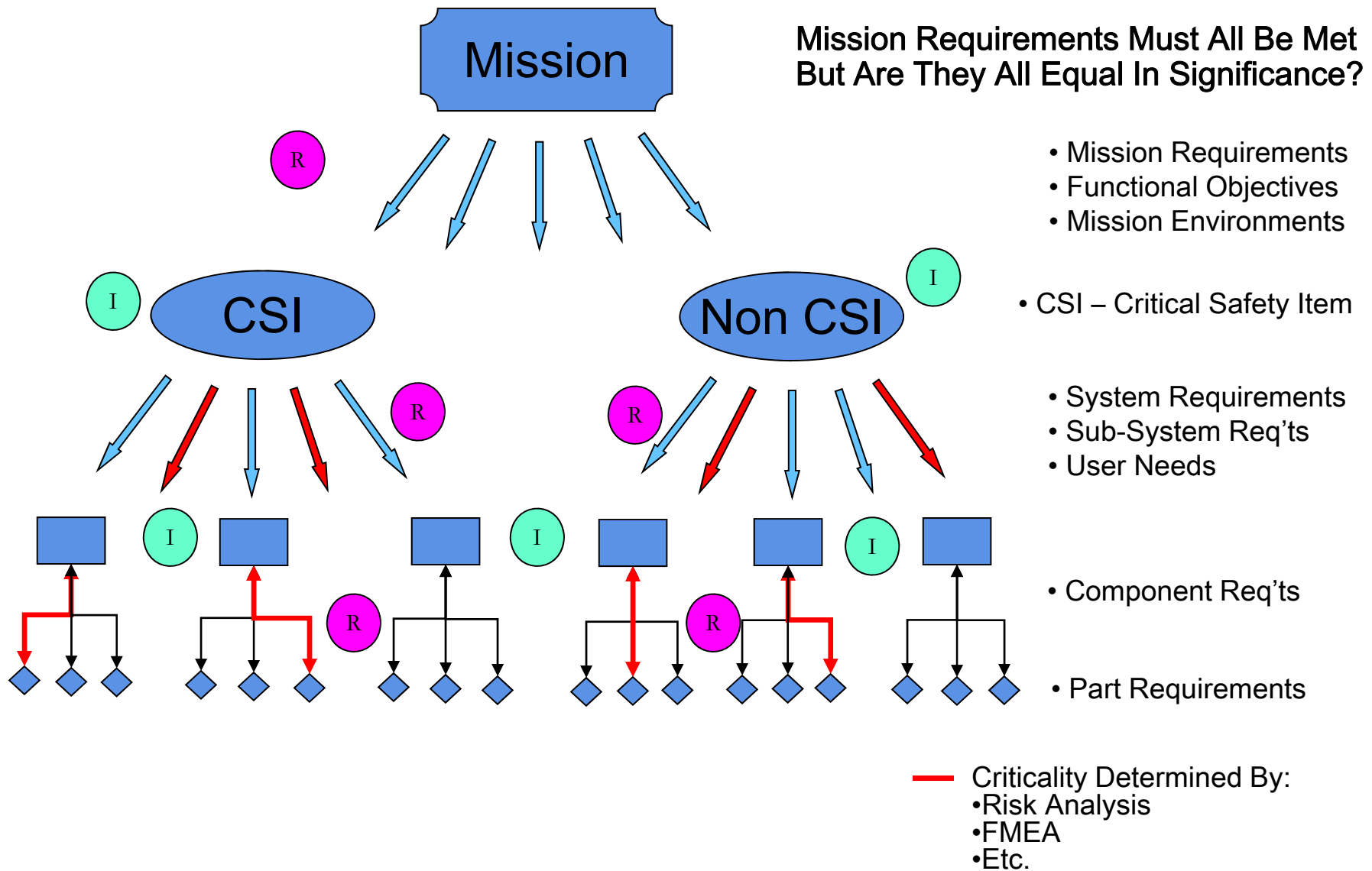
# REQUIREMENTS

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- All requirements are not created equal
  - Failure of some requirements will have greater impact
  - Some requirements will require additional attention and oversight
  - Some requirements will not easily tolerate variance



# REQUIREMENTS FLOWDOWN





# INTERRELATED CONCEPTS

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- New and old terms that are interrelated
  - Special Requirements
    - Special requirements will be identified when determining requirements related to the product
  - Critical Items
    - Special requirements may then require the identification of critical items
    - Design output will then include identification of critical items that will require specific actions to ensure they are adequately managed.
  - Key characteristics
    - Some critical items will be further classified as key characteristics
    - Variation needs to be closely monitored and controlled.



# SIMPLIFIED??

- Key Characteristics Simplified
  - Communication of criticality between Engineering & Production
  - In House or Outsourced Production
- Special Requirement & Critical items simplified
  - Communication of criticality between Engineering<>Engineering
    - both in house and outsources
- Common Expectations
  - More rigorous controls to be in place





## 3.2 SPECIAL REQUIREMENTS

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- Require inclusion into the risk management process
  - high risks to being achieved
  - identified either internally or externally
- Factors used in determination may include product or process complexity or maturity

*Example: Performance requirements imposed by the customer that are at the limit of the state-of-the-art, or requirements determined by the organization to be at the limit of their technical or process capabilities.*



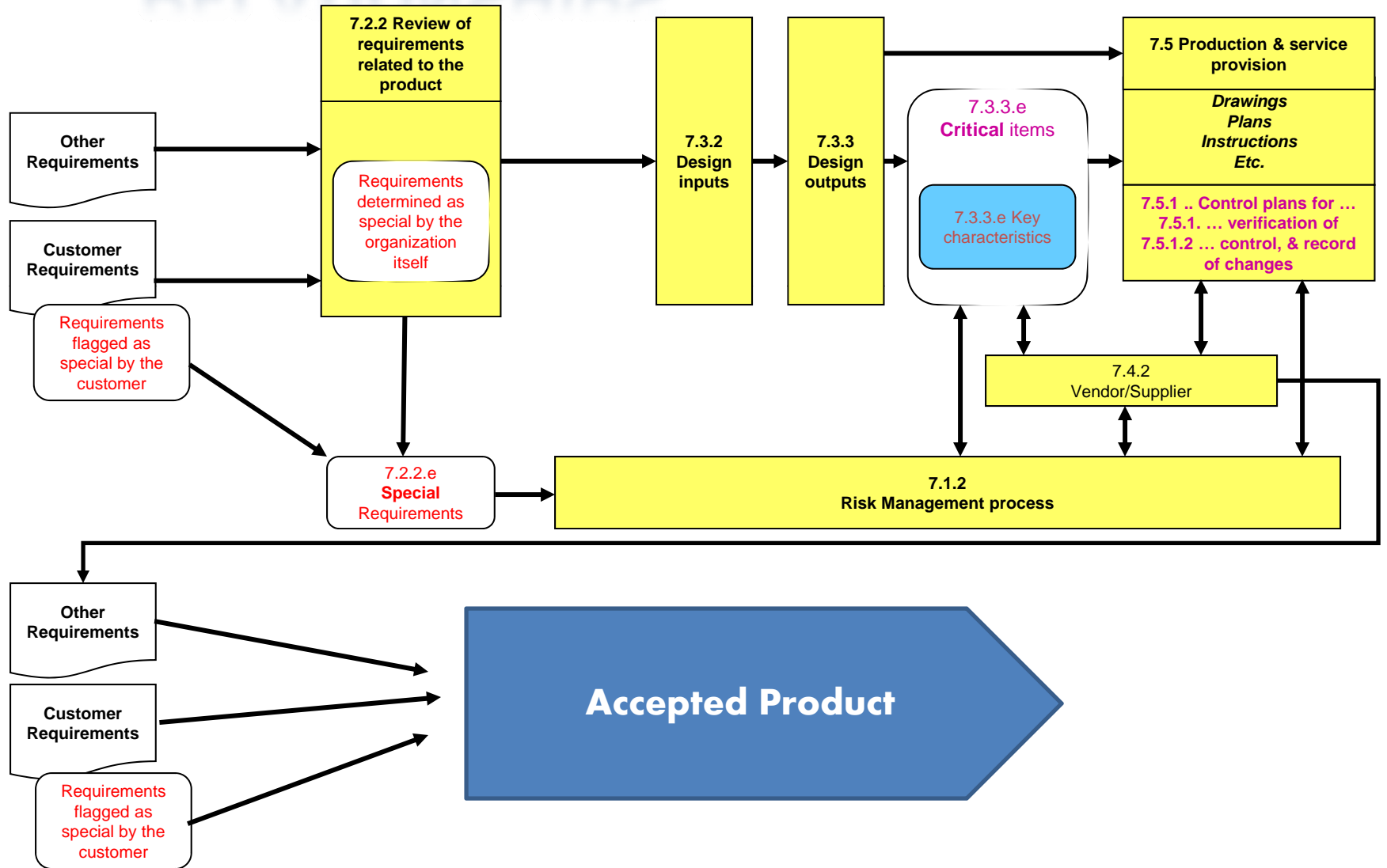
## 3.3 CRITICAL ITEMS

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- Items
  - \* Hardware
  - \* Software
  - \* Functions
  - \* Parts
  - \* Characteristics
  - \* Processes
- Have significant effect on product realization and use of the product
  - \* Safety
  - \* Performance
  - \* Form, fit, function
  - \* Producibility,
  - \* Service life
- *Example: Include safety and flight critical items, fracture critical items, mission critical items*



# RELATIONSHIPS





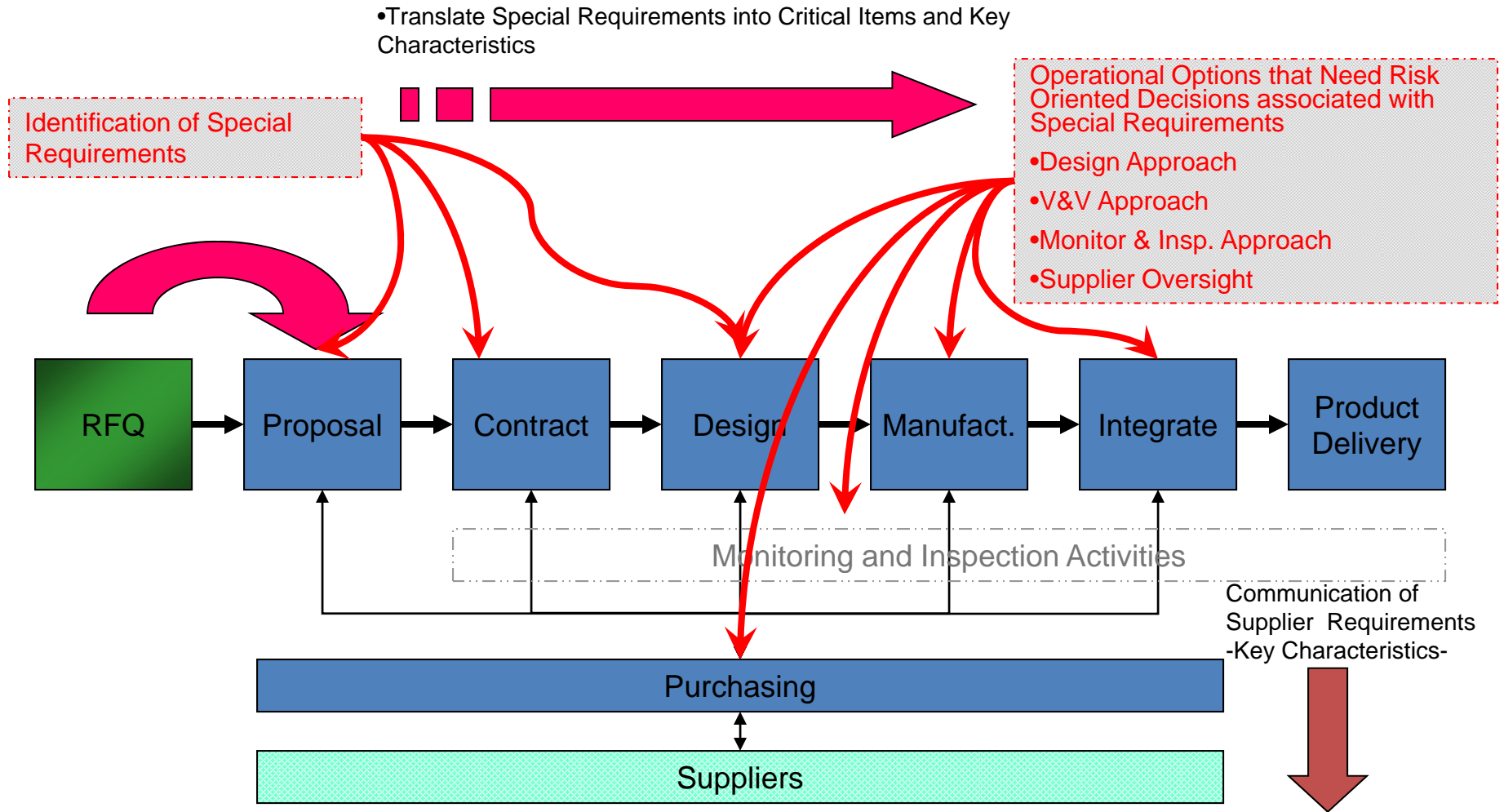
# EVALUATE IMPLEMENTATION

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- Has the concepts of special requirements and critical items been integrated in the QMS with key characteristics
  - 7.1 Planning NOTE ...requirements for the product include consideration of aspects such as...
  - 7.2.2 Review of requirements ...d) contractual requirements are reviewed so that special requirements of the product are determined, and e) risks (e.g., new technology, short delivery time frame) have been identified
  - 7.3.1 Design... safety and functional objectives of the product in accordance with customer, statutory and regulatory requirements.
  - 7.5.1 Control of Production...– establishing, implementing and maintaining appropriate processes to manage critical items, including process controls where key characteristics have been identified,...
  - 8.2.4 Monitoring and measurement... When critical items, including key characteristics, have been identified the organization shall ensure they are controlled and monitored in accordance with the established processes.



# IMPACT ON AS9100



All Requirements are not created equal



# APPLIED THEORY

Aviation	Defense	Space
Special Requirements	Special Requirements	Special Requirements

From these identified Special Requirements list some possible associated Critical Items and Key Characteristics.

- Engine that produces in excess of 2 pounds of thrust for every pound of weight and 25% less fuel consumption
- Emergency Egress from passenger compartment of commercial passenger jet must be 15 minutes or less.
- New cargo jet must be able to land and take off from smaller general aviation airports



# APPLIED THEORY

Aviation	Defense	Space
Special Requirements	Special Requirements	Special Requirements

From these identified Special Requirements list some possible associated Critical Items and Key Characteristics.

- An armored personnel carrier that will exceed 55 mph in off road conditions with a range of 200+ miles.
- A shipboard search radar system that can simultaneously track over 200 individual targets.
- A 9mm light weight infantry weapon with a rate of fire between 200 and 300 rounds per minute when automatic fire is selected.



# APPLIED THEORY

Aviation	Defense	Space
Special Requirements	Special Requirements	Special Requirements

From these identified Special Requirements list some possible associated Critical Items and Key Characteristics.

- An auxiliary solid fuel booster to be used by both the Delta and Atlas missile.
- Onboard universal navigation software to be used for interplanetary exploration on both manned and unmanned platforms.
- A high reliability positioning motor for use on the new constellation program.



# OBSTACLES TO IMPLEMENTATION

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- Developing and integrating the Essential item lifecycle
  - Understanding all aspects of internal and external special requirements
  - Understanding how the Risk Concept influences the identification of special requirements which translate to critical items and key characteristics
  - Finding effective ways to communicate special requirements critical items and key characteristics throughout the organization and to Suppliers
  - Others? 